

Annual Wait Time Report

APRIL 2016 - MARCH 2017

“Improve access to key services by utilizing wait time indicators”

(2016-2021 Strategic Plan)

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Percentage of patients receiving cataract surgery within 16-weeks and hip or knee surgery within 26-weeks is a 2016-2021 strategic indicator for our region.

Surgical

Wait times are calculated as the surgery date minus the date the surgical booking form is received in Pre-Operative Assessment Clinic (POAC). Wait times are calculated using elective/urgent slated cases only. This includes all primary care referrals and in-patients. In-patients needing surgery are slated as elective and get placed in the queue unless special arrangements are made by their physician. Patients added to the slate because they have been admitted through ER are excluded as it would skew the results. Two other factors used in calculating wait times are delays regarding medical reasons or personal choice. Should a patient delay surgery for either of these factors, they are removed from the formula.

Cataract

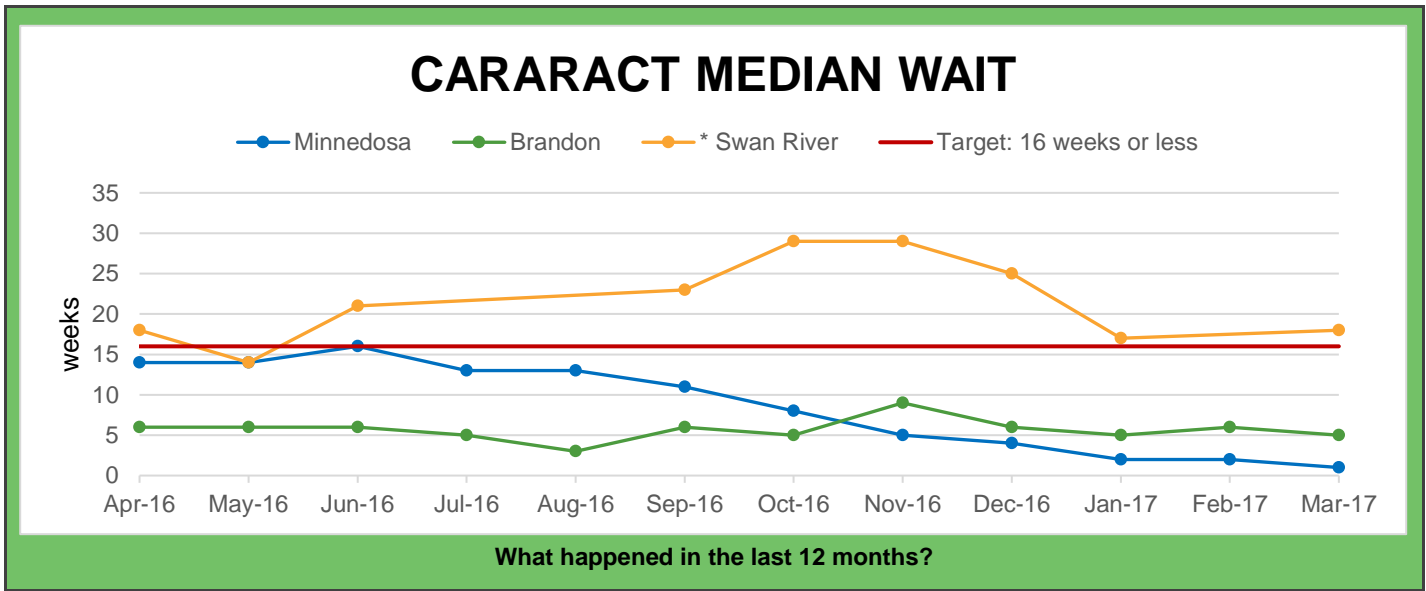
Wait time target is 16 weeks or less as per MB Health. Benchmark target is to complete 90% of cases within 16 weeks as per Canadian Institute for Health Information (CIHI) and 2016-2021 Strategic Plan Indicator.

Median Wait in Weeks												
Targets: 16 weeks or less (green), 17-18 weeks (yellow), over 18 weeks (red)												
MONTH:	Apr	May	Jun	Jul	Aug	Sep	Oct	Nov	Dec	Jan	Feb	Mar
Brandon	6	6	6	5	3	6	5	9	6	5	6	5
Minnedosa	14	14	16	13	13	11	8	5	4	2	2	1
*Swan River	18	14	21	NS	NS	23	29	29	25	17	NS	18

NS = No Service

Percentage within Benchmark												
Targets: 90% of above (green), less than 90% (red)												
MONTH:	Apr	May	Jun	Jul	Aug	Sep	Oct	Nov	Dec	Jan	Feb	Mar
Brandon	96%	95%	97%	99%	100%	90%	82%	78%	83%	86%	95%	97%
Minnedosa	54%	57%	53%	79%	90%	75%	89%	98%	100%	100%	100%	100%
*Swan River	31%	75%	29%	NS	NS	4%	0%	6%	19%	14%	NS	46%

*As an infrequent itinerant service, wait times for Swan River are not comparable to sites that offer surgery on a regular basis.



BRANDON

Below (met) median wait target every month for the fourth year in a row. Above (met) percentage within benchmark for eight out of twelve months.	Previous years shortest to longest median monthly wait: 2013/14 = 4 – 13 weeks 2014/15 = 6 – 15 weeks 2015/16 = 3 – 11 weeks	2016/17 shortest wait: Aug 3 weeks	2016/17 longest wait: Nov 9 weeks
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MINNEDOSA

Below (met) median wait target every month this year. This is an improvement over 2015/16 when the target was met for seven out of twelve months. Above (met) percentage within benchmark for six out of twelve months.	Previous years shortest to longest median monthly wait: 2013/14 = 2 - 8 weeks 2014/15 = 5 - 21 weeks 2015/16 = 10 - 18 weeks	2016/17 shortest wait: Mar 1 week	2016/17 longest wait: Jun 16 weeks
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SWAN RIVER

Below (met) median wait target for one out of the nine months service was offered. Below (failed to meet) percentage within benchmark during all nine months service was offered.	Previous years shortest to longest median monthly wait: 2013/14 = 10 – 22 weeks 2014/15 = 11 – 15 weeks 2015/16 = 7 – 17 weeks	2016/17 shortest wait: May 14 weeks	2016/17 longest wait: Oct & Nov 29 weeks
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***NOTE:** The surgeon performing cataracts at Swan River offers itinerant service. Patients are given the option to have their surgery performed at other locations, but some choose to wait longer due to location and/or surgeon preference. For this reason, wait times are longer than at other locations. Cataract surgery was offered in Swan River for 9 months in 2016/17. This compares to 6 months in 2015/16, 8 months in 2014/15 and 6 months in 2013/14.

Hip and Knee Replacement

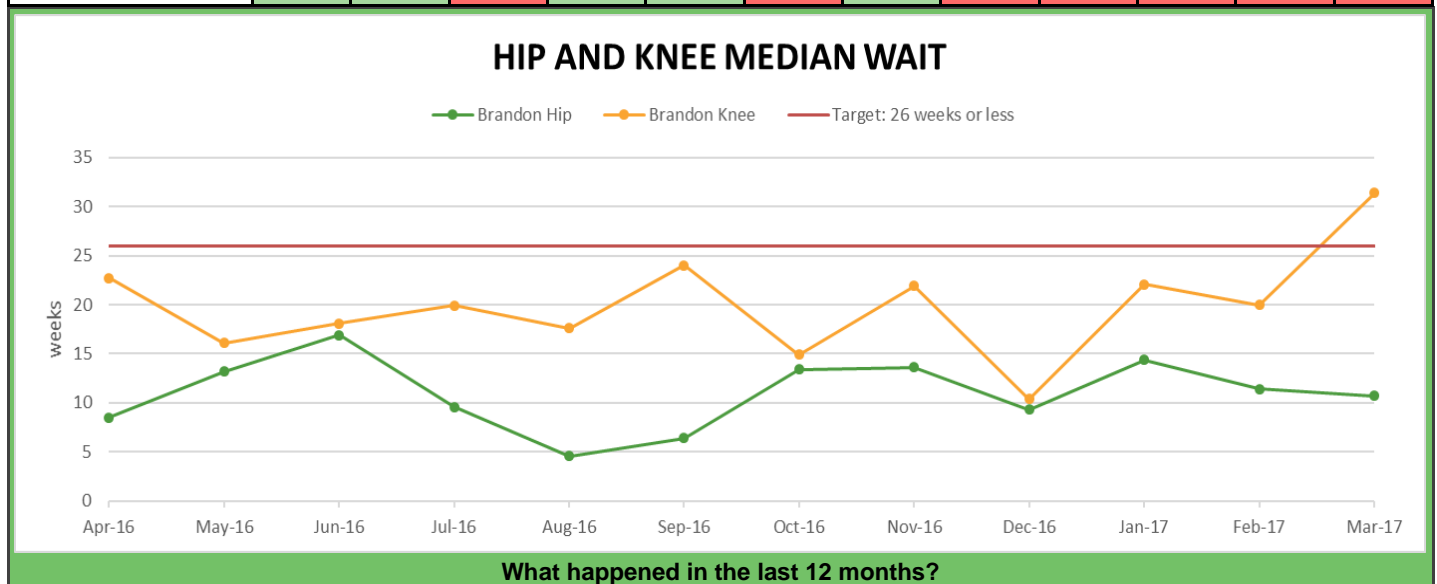
Knee replacement numbers include both primary and revision surgeries. Our goal is to complete surgery within 26 weeks of the surgical consult and that no patient waits longer than 41 weeks.

Hip replacement numbers include both total and revision surgeries. Partial hip replacements, including Moores and modular hip, are not counted, as they are considered emergency symptoms and are not slated. Our goal is to complete surgery within 26 weeks of the surgical consult and that no patient waits longer than 41 weeks.

Wait time target of 26 weeks or less is a national standard as per the Canadian Institute of Health Information (CIHI) and as per MB Health. The benchmark target is to complete 90% of primary cases within 26 weeks.

Brandon - Median Wait in Weeks												
Targets: 26 weeks or less (green), 27-28 weeks (yellow), over 28 weeks (red)												
MONTH:	Apr	May	Jun	Jul	Aug	Sep	Oct	Nov	Dec	Jan	Feb	Mar
Hip	8.5	13.2	16.9	9.6	4.6	6.4	13.4	13.6	9.3	14.4	11.4	10.7
Knee	22.7	16.1	18.1	19.9	17.6	24.0	14.9	21.9	10.4	22.1	20.0	31.4

Brandon – Percentage within Benchmark												
Targets: 90% or above (green), less than 90% (red)												
MONTH:	Apr	May	Jun	Jul	Aug	Sep	Oct	Nov	Dec	Jan	Feb	Mar
Bdn	92%	100%	84%	100%	100%	78%	94%	78%	82%	62%	69%	51%



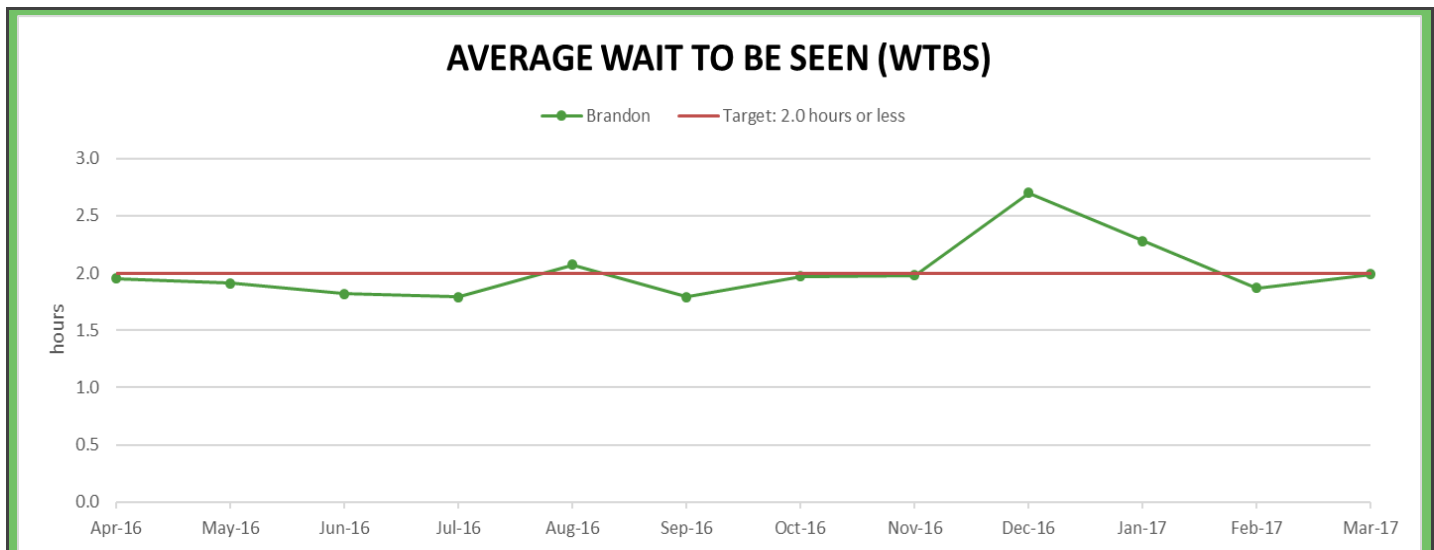
BRANDON HIP			
Below (met) median wait target every month for the fourth year in a row. Above (met) percentage within benchmark for five out of twelve months.	Previous years shortest to longest median monthly wait: 2013/14 = 3.0 - 20.5 weeks 2014/15 = 4.0 – 11.0 weeks 2015/16 = 5.4 – 21.7 weeks	2016/17 shortest wait: Aug 4.6 weeks	2016/17 longest wait: Jun 16.9 weeks
BRANDON KNEE			
Below (met) median wait target every month for the fourth year in a row except for Mar 2017 (31.4 weeks). Above (met) percentage within benchmark for five out of twelve months.	Previous years shortest to longest median monthly wait: 2013/14 = 6.7 – 24.2 weeks 2014/15 = 10.9 – 20.4 weeks 2015/16 = 8.9 – 22.7 weeks	2016/17 shortest wait: Dec 10.4 weeks	2016/17 longest wait: Mar 31.4 weeks
ADD COMMENTS HERE			
January - % of joints within benchmark decreased due to two weeks of only two anaesthetists during the month and one surgeon away for a couple of weeks. Fewer numbers of anaesthetists available negatively affects wait times.			

Emergency Department

Wait to be Seen

Average duration from time of arrival to first seen by a physician. An internal target was set at 2.0 hours or less. Brandon Regional Health Centre collects this data through use of an electronic program called EDIS (Emergency Department Information System).

Brandon - Average Wait in Hours											
Targets: 2.0 hours or less (green), 2.0-2.5 hours (yellow), over 2.5 hours (red)											
Apr	May	Jun	Jul	Aug	Sep	Oct	Nov	Dec	Jan	Feb	Mar
1.95	1.91	1.82	1.79	2.07	1.79	1.97	1.98	2.70	2.28	1.87	1.99



What happened in the last 12 months?

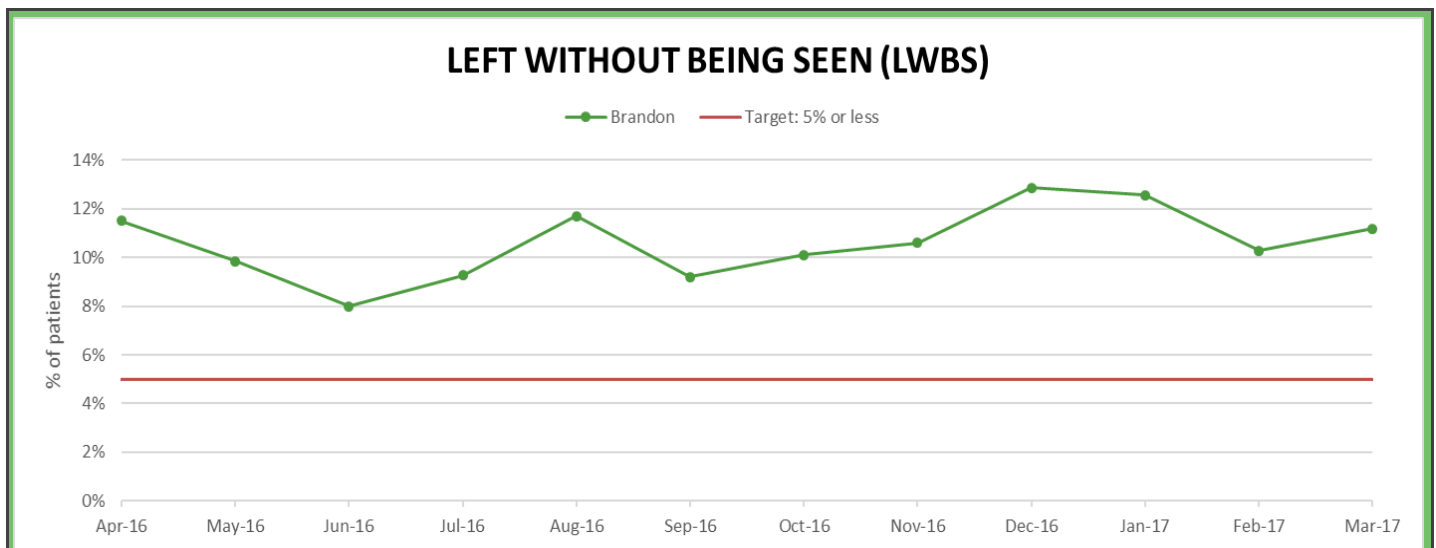
BRANDON			
Above (failed to meet) target during the months of Aug (2.07 hours), Dec (2.70 hours) and Jan (2.28 hours).	Previous years shortest to longest average monthly wait: 2013/14 = 1.43 – 1.84 hours 2014/15 = 1.55 – 2.07 hours 2015/16 = 1.62 – 2.63 hours	2016/17 shortest wait: Jul & Sep 1.79 hours	2016/17 longest wait: Dec 2.70 hours

Comments:
The addition of three extra bed spaces to the Emergency Department in April of 2016 assisted us in bringing patients into the department that were needing to be in a bed sooner. We continue to struggle with longer wait times for patients to be seen by consultants. Also, during months when we have a higher number of higher acuity patients and during months when we have a higher number of patients overall the wait times are longer.

Left without being Seen

Proportion of emergency department visits that LWBS (left without being seen) by a physician. This is calculated as the total number of visits divided by number of visits that LWBS. This information is collected through the EDIS system used at the Brandon Regional Health Centre.

Brandon - Percentage											
Targets: 5% or less (green), 6%-9% (yellow), 10% or higher (red)											
Apr	May	Jun	Jul	Aug	Sep	Oct	Nov	Dec	Jan	Feb	Mar
11.51%	9.84%	7.99%	9.26%	11.70%	9.19%	10.10%	10.59%	12.86%	12.56%	10.27%	11.19%



What happened in the last 12 months?

BRANDON			
Above (failed to meet) target every month for third year in a row.	Previous years lowest to highest percentages: 2013/14 = 5.03 – 7.21% 2014/15 = 6.12 – 10.24% 2015/16 = 7.43 – 13.19%	Lowest percentage: Jun 7.99%	Highest percentage: Dec 12.86%

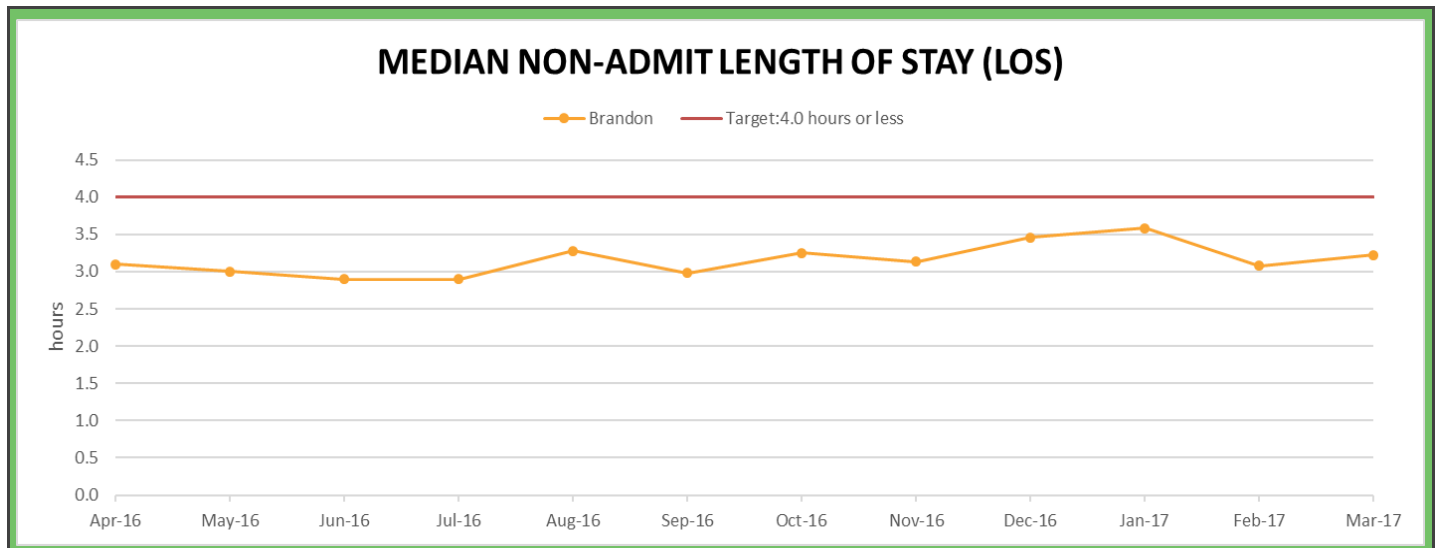
COMMENTS:
 March - investigation into why left without being seen results were so high revealed that Brandon EDIS did not include disposition choices for "Nurse Care Only" or "Alternate Level of Care". Other locations using EDIS did include and used the dispositions. The addition of "Nurse Care Only" and "Alternate Level of Care" options (as of May 16th, 2017) is expected to decrease our percentage and more accurately reflect the proportion of patients who leave without receiving care.

Length of Stay

Median time (in hours and minutes) spent in the Emergency Department:

- from patient registration or triage
- to the time the main service provider (physician) makes the decision to discharge the patient (LOS Non-Admit)
- or to the time the main service provider (physician) makes the decision to admit the patient and the patient is admitted to an inpatient bed (LOS Admit)

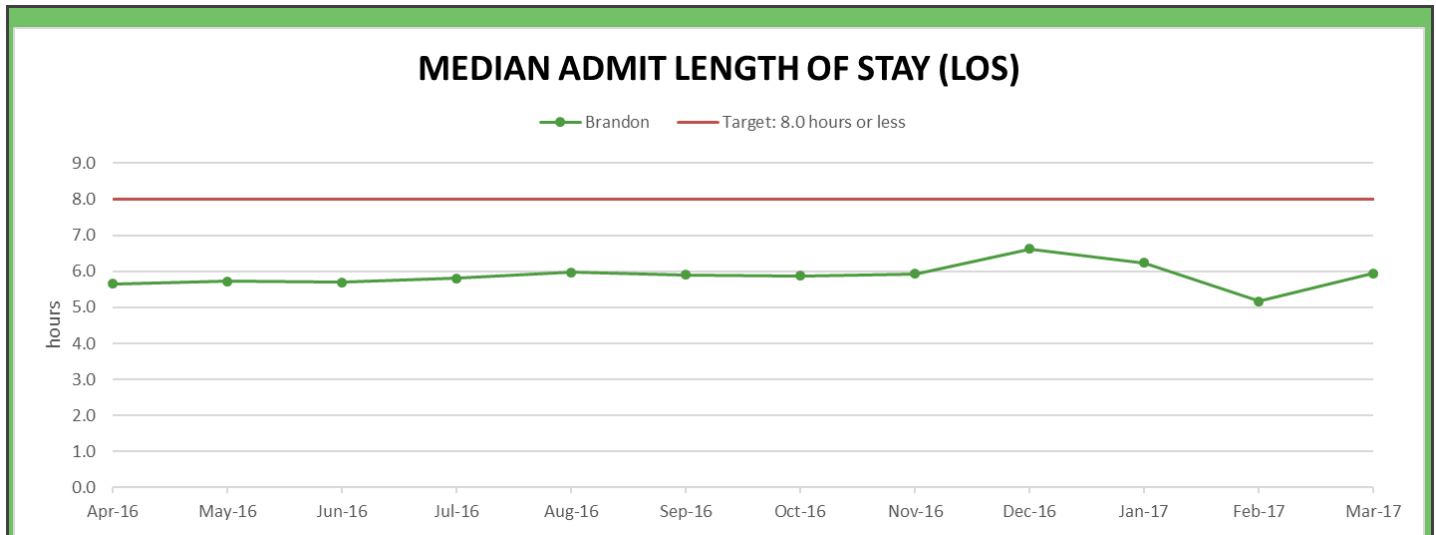
Brandon - Median LOS – Non-Admit											
Targets: 4 hours or less (green), 5-6 hours (yellow), Over 6 hours (red)											
Apr	May	Jun	Jul	Aug	Sep	Oct	Nov	Dec	Jan	Feb	Mar
3.1	3.0	2.9	2.9	3.3	3.0	3.3	3.1	3.5	3.6	3.1	3.2



What happened in the last 12 months?

BRANDON			
Below (met) target every month for fourth year in a row.	Previous years shortest to longest median monthly LOS: 2013/14 = 2.4 – 2.8 hours 2014/15 = 2.6 – 3.4 hours 2015/16 = 2.7 – 3.3 hours	2016/17 shortest LOS: Jun & Jul 2.9 hours	2016/17 longest LOS: Jan 3.6 hours

Brandon - Median LOS – Admit											
Targets: 8 hours or less (green), 9-10 hours (yellow), Over 10 hours (red)											
Apr	May	Jun	Jul	Aug	Sep	Oct	Nov	Dec	Jan	Feb	Mar
5.7	5.7	5.7	5.8	6.0	5.9	5.9	5.9	6.6	6.2	5.2	5.9



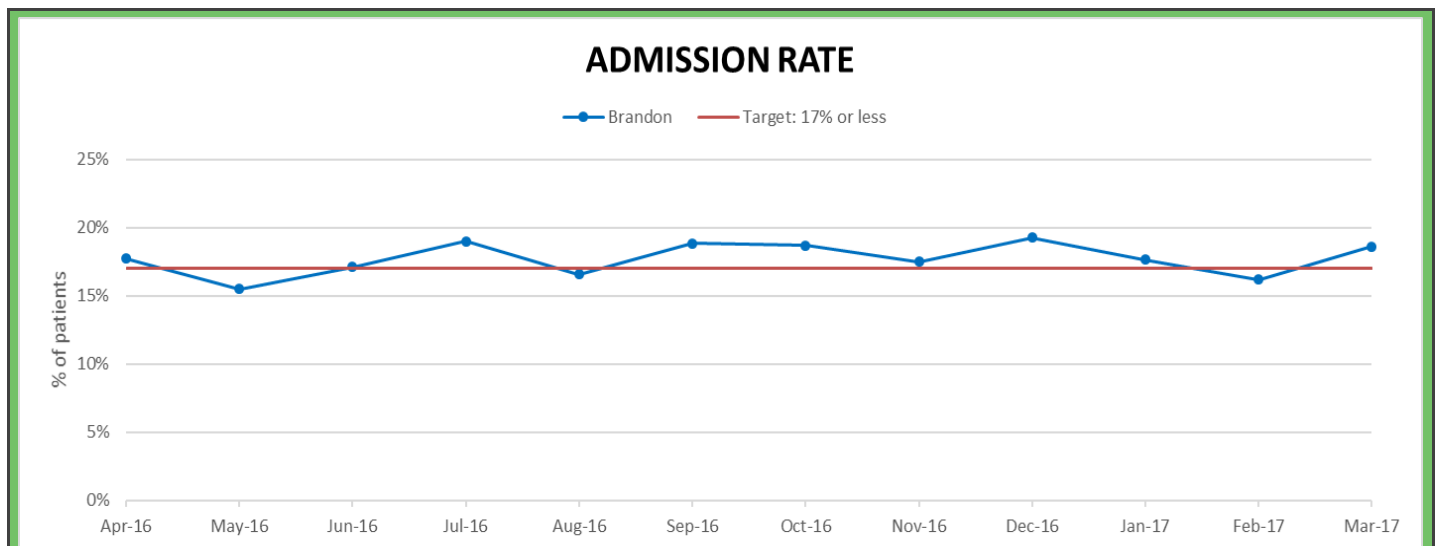
What happened in the last 12 months?

BRANDON			
Below (met) target every month for fourth year in a row.	Previous years shortest to longest median monthly LOS: 2013/14 = 5.3 – 6.1 hours 2014/15 = 5.3 – 6.6 hours 2015/16 = 5.1 – 6.3 hours	2016/17 shortest LOS: Feb 5.2 hours	2016/17 longest LOS: Dec 6.6 hours

Admission Rate

Proportion of emergency department visits that result in an admission (calculated as the total number of visits to the emergency department divided by the number of emergency department visits admitted to hospital). This information is collected through the EDIS system used at Brandon Regional Health Centre.

Brandon - Percentage											
Targets: 17% or less (green), 18%-20% (yellow), Over 20% (red)											
Apr	May	Jun	Jul	Aug	Sep	Oct	Nov	Dec	Jan	Feb	Mar
17.72%	15.50%	17.12%	19.01%	16.57%	18.84%	18.69%	17.52%	19.29%	17.68%	16.19%	18.64%



What happened in the last 12 months?

BRANDON			
Below (met) target for 4 out of 12 months.	Previous years lowest to highest percentages: 2013/14 = 15.50 – 18.85% 2014/15 = 15.32 – 18.66% 2015/16 = 15.21 – 17.96%	Lowest percentage: May 15.50%	Highest percentage: Dec 19.29%

COMMENTS: The Emergency Care Team continues to review the admission rates. Further investigation is needed to see why we do not align with other urban centres.

Endoscopy

Average wait times are calculated as procedure date minus the date the referral form was received. Wait times are broken down by urgent and elective cases and only include patients that are fit and ready for procedures. Internal targets were set at 8 weeks for urgent cases and 24 weeks for elective cases.

Urgent

Targets: 8 weeks or less (green), over 8 weeks (yellow)											
Brandon - Average Wait in Weeks - Colonoscopy											
Apr	May	Jun	Jul	Aug	Sep	Oct	Nov	Dec	Jan	Feb	Mar
16.3	15.4	15.4	14.6	10.9	12.1	9.3	12.9	10.4	10.6	16.4	11.6
Brandon - Average Wait in Weeks - Gastroscopy											
8.6	9.9	9.1	7.9	8.4	5.6	5.7	6.1	4.6	8.7	12.9	9.1

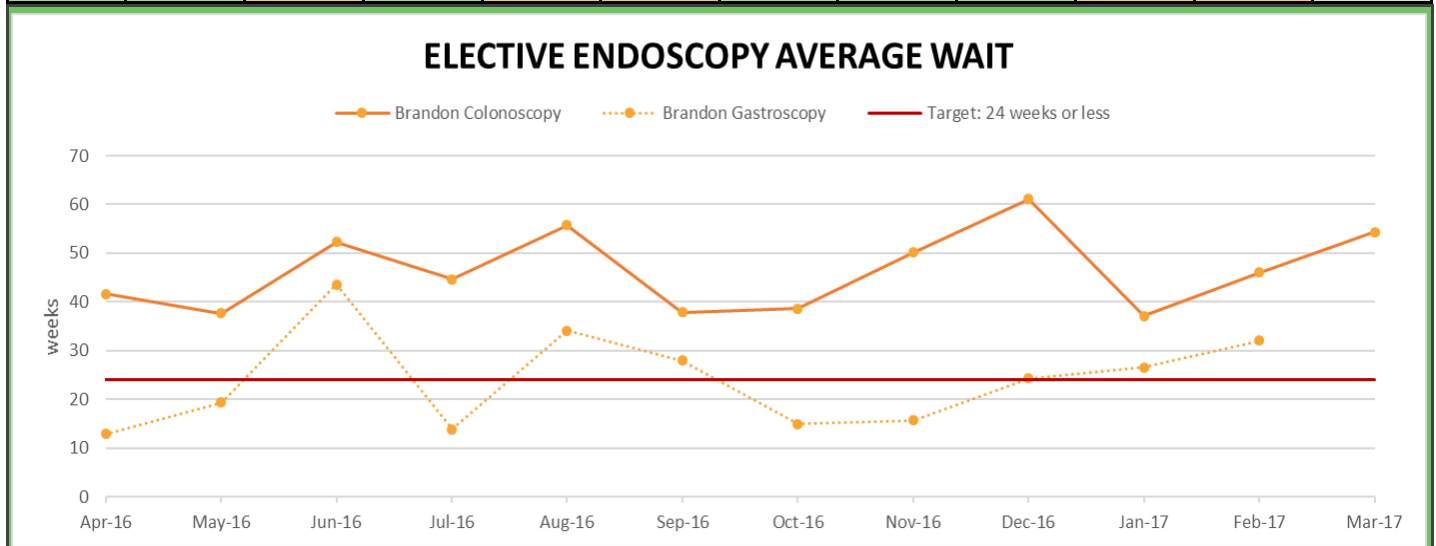
URGENT ENDOSCOPY AVERAGE WAIT

Month	Brandon Colonoscopy (weeks)	Brandon Gastroscopy (weeks)	Target (weeks)
Apr-16	16.3	8.6	8
May-16	15.4	9.9	8
Jun-16	15.4	9.1	8
Jul-16	14.6	7.9	8
Aug-16	10.9	8.4	8
Sep-16	12.1	5.6	8
Oct-16	9.3	5.7	8
Nov-16	12.9	6.1	8
Dec-16	10.4	4.6	8
Jan-17	10.6	8.7	8
Feb-17	16.4	12.9	8
Mar-17	11.6	9.1	8

What happened in the last 12 months?			
URGENT COLONOSCOPY			
Above (failed to meet) target every month for second year in a row.	Previous years shortest to longest average monthly wait: 2014/15 = 6.7 - 13.3 weeks 2015/16 = 9.9 - 16.6 weeks	2016/17 shortest wait: Oct 9.3 weeks	2016/17 longest wait: Feb 16.4 weeks
URGENT GASTROSCOPY			
Below (met) target for 6 out of 12 months.	Previous years shortest to longest average monthly wait: 2014/15 = 4.3 - 7.7 weeks 2015/16 = 5.0 - 8.9 weeks	2016/17 shortest wait: Dec 4.6 weeks	2016/17 longest wait: Feb 12.9 weeks

Elective

Targets: 24 weeks or less (green), over 24 weeks (yellow)											
Brandon - Average Wait in Weeks - Colonoscopy											
Apr	May	Jun	Jul	Aug	Sep	Oct	Nov	Dec	Jan	Feb	Mar
41.6	37.7	52.3	44.7	55.7	37.9	38.6	50.1	61.1	37.1	46.1	54.3
Brandon - Average Wait in Weeks - Gastroscopy											
Apr	May	Jun	Jul	Aug	Sep	Oct	Nov	Dec	Jan	Feb	Mar
12.9	19.3	43.6	13.9	34.1	28.0	14.9	15.7	24.3	26.6	32.1	No Svce



What happened in the last 12 months?

ELECTIVE COLONOSCOPY			
Above (failed to meet) target every month for the second year in a row.	Previous years shortest to longest average monthly wait: 2014/15 = 24.3 - 39.0 weeks 2015/16 = 27.3 - 42.0 weeks	2016/17 shortest wait: Jan 37.1 weeks	2016/17 longest wait: Dec 61.1 weeks
ELECTIVE GASTROSCOPY			
Below (met) target for 6 out of 11 months when service was offered.	Previous years shortest to longest average monthly wait: 2014/15 = 13.9 - 23.6 weeks 2015/16 = 11.7 - 23.1 weeks	2016/17 shortest wait: Apr 12.9 weeks	2016/17 longest wait: Jun 43.6 weeks

COMMENTS
 June – fewer fit and ready cases were complete this month. The ones complete were performed by an endoscopist with a longer than usual wait list. This skewed the results.

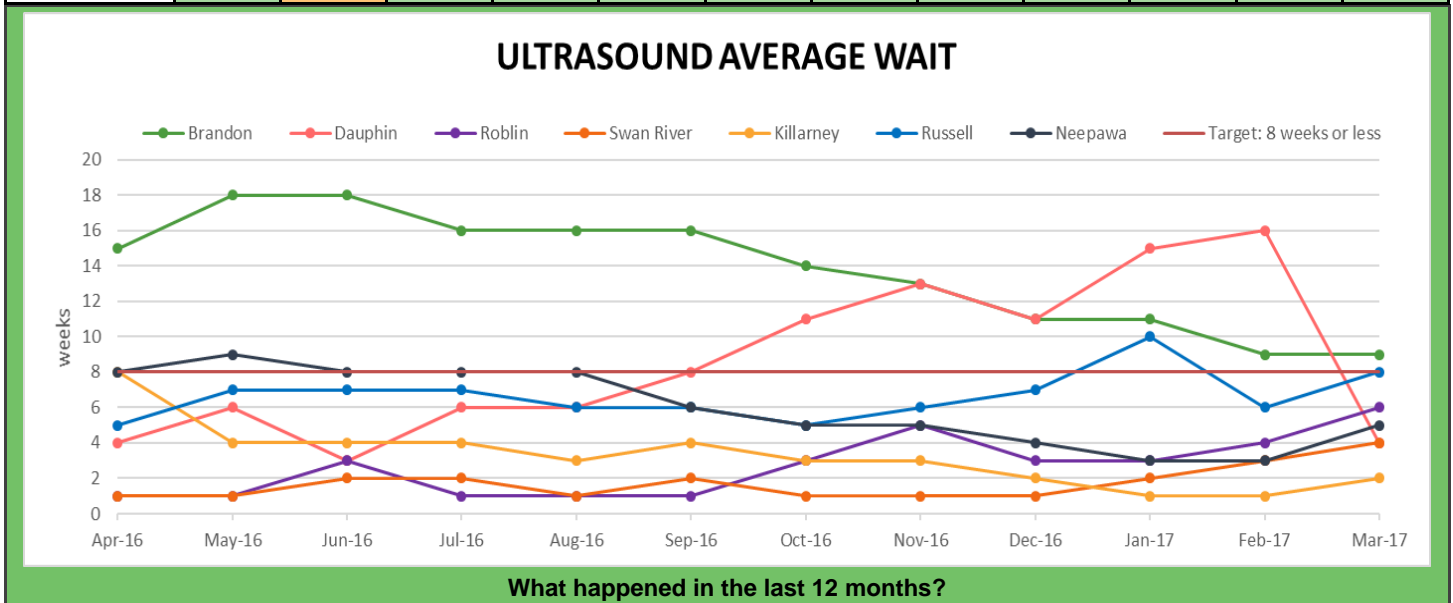
Diagnostic Imaging

Includes all primary care referrals. Follow-ups, physician requested exams, and patients who have rebooked by their choice are not included. In-patients are not included in the wait time formula because diagnostic services have designated spots for them everyday. In-patients from other facilities are treated the same and looked at before any other routine appointment. Emergent requests always go directly to the radiologist from the physician and together they determine when the exam will be done.

Over the year, a provincial working group was formed to standardize wait time processes and determine priority categorization.

Ultrasound

Average Wait in Weeks												
Targets: 8 weeks or less (green), 9-10 weeks (yellow), over 10 weeks (red)												
MONTH:	Apr	May	Jun	Jul	Aug	Sep	Oct	Nov	Dec	Jan	Feb	Mar
Brandon	15	18	18	16	16	16	14	13	11	11	9	9
Dauphin	4	6	3	6	6	8	11	13	11	15	16	4
Roblin	1	1	3	1	1	1	3	5	3	3	4	6
Swan River	1	1	2	2	1	2	1	1	1	2	3	4
Killarney	8	4	4	4	3	4	3	3	2	1	1	2
Russell	5	7	7	7	6	6	5	6	7	10	6	8
Neepawa	8	9	8	8	8	6	5	5	4	3	3	5



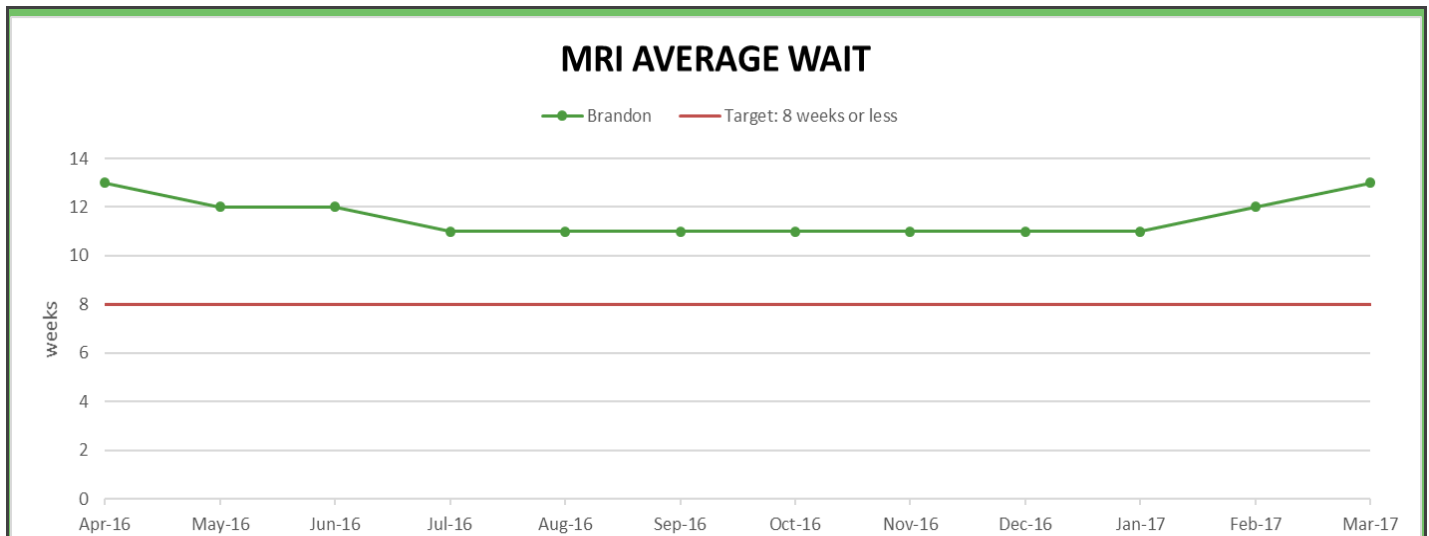
BRANDON			
Above (failed to meet) target every month this year.	Previous years shortest to longest average monthly wait: 2013/14 = 4 - 10 weeks 2014/15 = 2 - 6 weeks 2015/16 = 6 - 14 weeks	2016/17 shortest wait: Feb & Mar 9 weeks	2016/17 longest wait: May & Jun 18 weeks
COMMENTS: Brandon has not been able to meet targets due to staffing levels (illness, injury, maternity leave).			
DAUPHIN			
Below (met) target for seven out of twelve months this year.	Previous years shortest to longest average monthly wait: 2013/14 = 2 - 7 weeks 2014/15 = 1 - 12 weeks 2015/16 = 3 - 5 weeks	2016/17 shortest wait: Jun 3 weeks	2016/17 longest wait: Feb 16 weeks
COMMENTS: March – Dauphin ultrasound – average wait time improved/decreased due to the addition of some weekend day shifts and redirecting some patients to Swan River, Roblin, Neepawa or Portage.			
ROBLIN			
Below (met) target every month this year.	Previous years shortest to longest average monthly wait: 2013/14 = 2 - 4 weeks 2014/15 = 1 - 7 weeks 2015/16 = 1 - 12 weeks	2016/17 shortest wait: Apr, May, Jul, Aug & Sep 1 week	2016/17 longest wait: Mar 6 weeks
SWAN RIVER			
Below (met) target every month for the third year in a row.	Previous years shortest to longest average monthly wait: 2013/14 = 1 - 12 weeks 2014/15 = 1 - 8 weeks 2015/16 = 1 - 2 weeks	2016/17 shortest wait: Apr, May, Aug, Oct, Nov & Dec 1 week	2016/17 longest wait: Mar 4 weeks
KILLARNEY			
Below (met) target every month this year.	Previous years shortest to longest average monthly wait: 2013/14 = 4 - 8 weeks 2014/15 = 2 - 5 weeks 2015/16 = 4 - 9 weeks	2016/17 shortest wait: Jan & Feb 1 week	2016/17 longest wait: Apr 8 weeks
RUSSELL			
Below (met) target every month this year except Jan (10 weeks).	Previous years shortest to longest average monthly wait: 2013/14 = 3 - 4 weeks 2014/15 = 3 - 7 weeks 2015/16 = 1 - 6 weeks	2016/17 shortest wait: Apr & Oct 5 weeks	2016/17 longest wait: Jan 10 weeks

NEEPAWA			
Below (met) target every month this year except May (9 weeks).	Previous years shortest to longest average monthly wait: 2013/14 = 4 – 12 weeks 2014/15 = 3 – 6 weeks 2015/16 = 3 – 4 weeks	2016/17 shortest wait: Jan & Feb 3 weeks	2016/17 longest wait: May 9 weeks

MRI

Our goal is to have MRIs completed within 8 weeks of the time the referral is received to appointment time. The BRHC has one MRI machine that operates 7 days a week. There is currently no on call staff for emergencies during off times.

Brandon - Average Wait in Weeks											
Targets: 8 weeks or less (green), 9-10 weeks (yellow), over 10 weeks (red)											
Apr	May	Jun	Jul	Aug	Sep	Oct	Nov	Dec	Jan	Feb	Mar
13	12	12	11	11	11	11	11	11	11	12	13



What happened in the last 12 months?			
BRANDON			
Above (failed to meet) target every month for third year in a row.	Previous years shortest to longest average monthly wait: 2013/14 = 7 – 10 weeks 2014/15 = 9 – 16 weeks 2015/16 = 11 – 19 weeks	2016/17 shortest wait: Jul, Aug, Sep, Oct, Nov, Dec & Jan 11 weeks	2016/17 longest wait: Apr & Mar 13 weeks

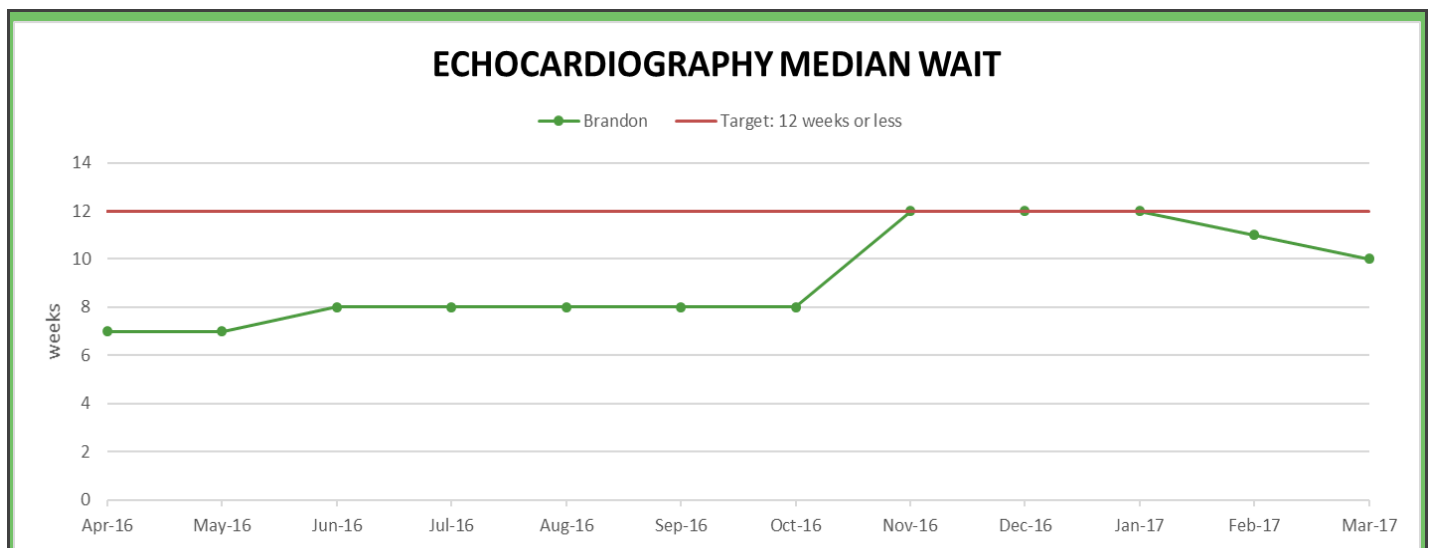
A new MRI will be installed at Brandon Regional Health Centre and will be operational July 31st, 2017.

MRI addition to Dauphin Regional Health Centre is pending further review.

Echocardiography

Our goal is to have Echo exams completed within 12 weeks of the time the referral is received to the appointment date.

Brandon - Median Wait in Weeks											
Targets: 12 weeks or less (green), 13 - 14 weeks (yellow), over 14 weeks (red)											
Apr	May	Jun	Jul	Aug	Sep	Oct	Nov	Dec	Jan	Feb	Mar
7	7	8	8	8	8	8	12	12	12	11	10



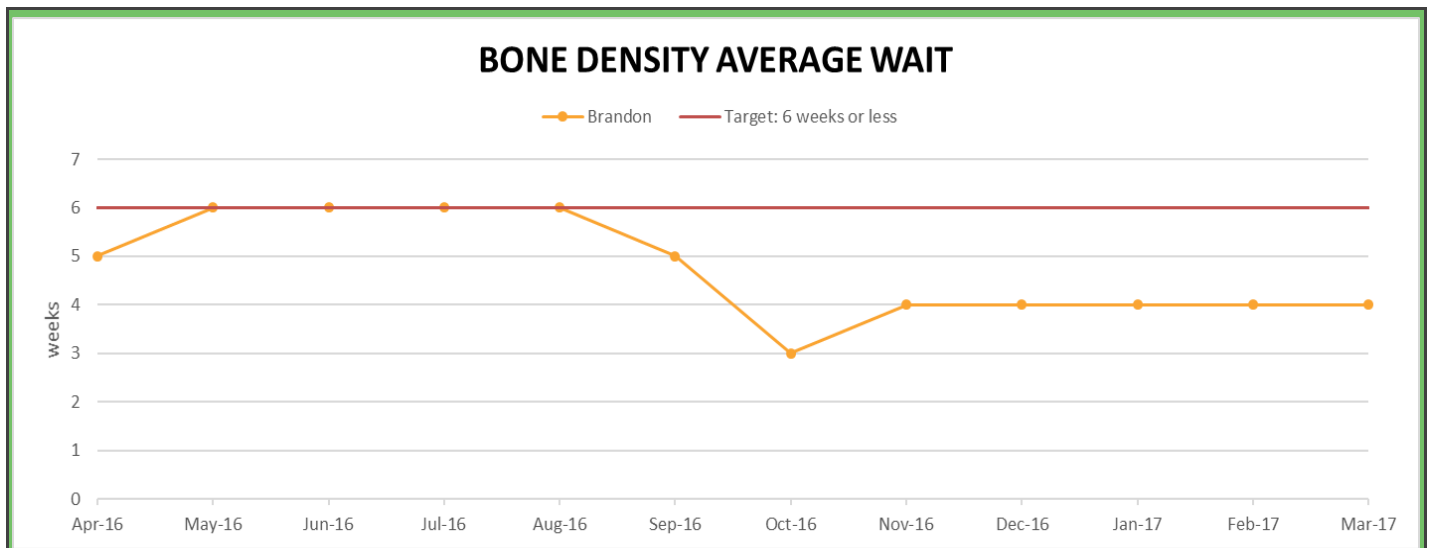
What happened in the last 12 months?

BRANDON			
Below (met) target every month for the fourth year in a row.	Previous years shortest to longest median monthly wait: 2013/14 = 1 – 12 weeks 2014/15 = 1 – 6 weeks 2015/16 = 2 - 7 weeks	2016/17 shortest wait: Apr & May 7 weeks	2016/17 longest wait: Nov, Dec & Jan 12 weeks

Bone Density

Our goal is to have Bone Density tests completed within 6 weeks of the time referral is received to the appointment date (target as of Jan 3, 2017). This target is consistent with the Winnipeg Regional Health Authority internal target. BRHC has one bone density machine that operates Monday through Friday from 0700 to 1615. There is currently no staff on call for emergencies during off times.

Brandon - Average Wait in Weeks											
Targets: 6 weeks or less (green), 7 - 8 weeks (yellow), over 8 weeks (red)											
Apr	May	Jun	Jul	Aug	Sep	Oct	Nov	Dec	Jan	Feb	Mar
5	6	6	6	6	5	3	4	4	4	4	4



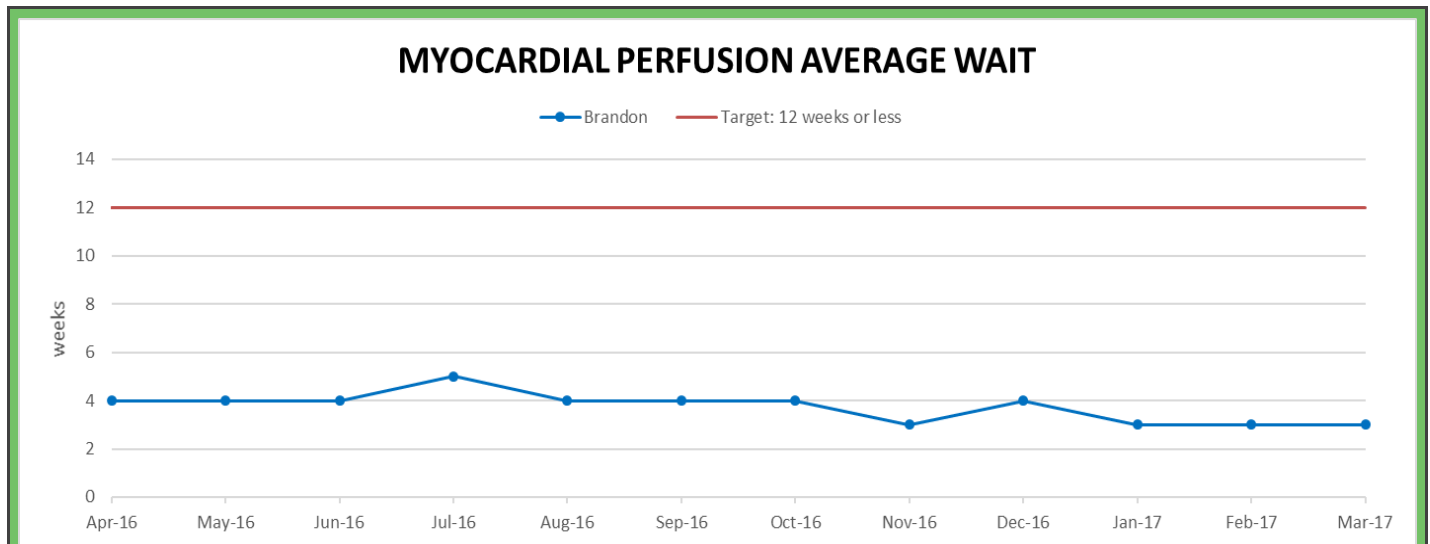
What happened in the last 12 months?

BRANDON			
Below (met) target every month for the third year in a row.	Previous years shortest to longest average monthly wait: 2013/14 = 6 – 13 weeks 2014/15 = 2 – 5 weeks 2015/16 = 2 – 5 weeks	2016/17 shortest wait: Oct 3 weeks	2016/17 longest wait: May, Jun, Jul & Aug 6 weeks

Myocardial Perfusion (MIBI)

Our goal is to have a MIBI exam completed within 12 weeks of the time that the referral is received to the appointment date.

Brandon - Average Wait in Weeks											
Targets: 12 weeks or less (green), 13 - 14 weeks (yellow), over 14 weeks (red)											
Apr	May	Jun	Jul	Aug	Sep	Oct	Nov	Dec	Jan	Feb	Mar
4	4	4	5	4	4	4	3	4	3	3	3



What happened in the last 12 months?

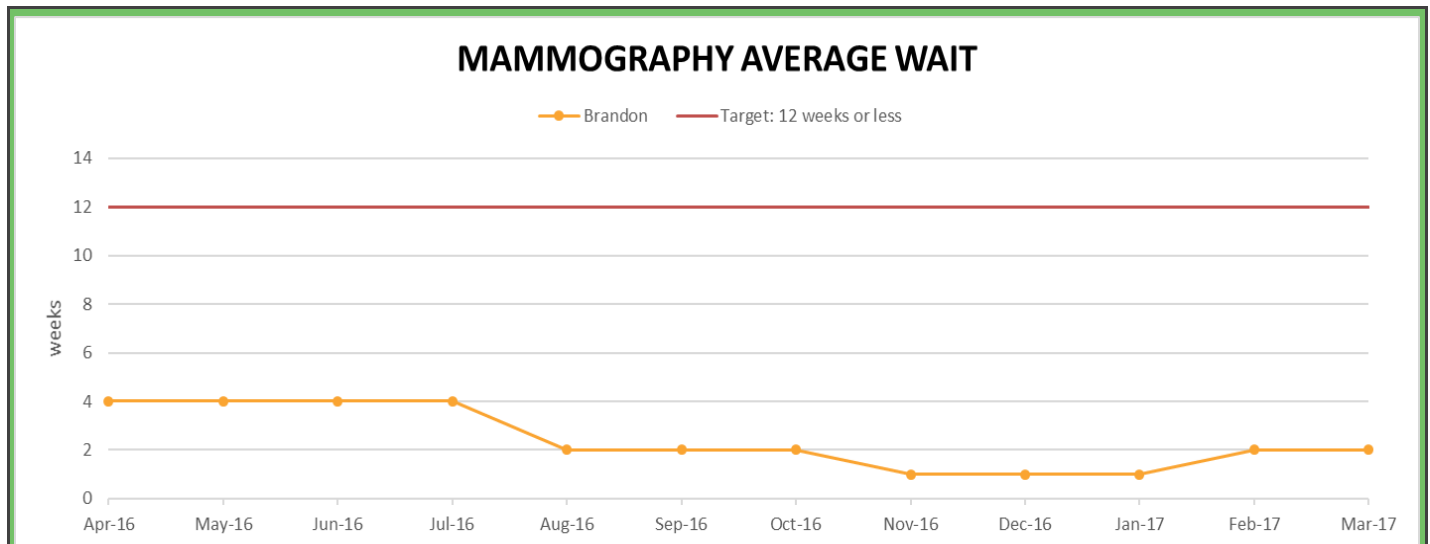
BRANDON			
Below (met) target every month for the fourth year in a row.	Previous years shortest to longest average monthly wait: 2013/14 = 3 – 7 weeks 2014/15 = 2 – 8 weeks 2015/16 = 2 – 5 weeks	2016/17 shortest wait: Nov, Jan, Feb & Mar 3 weeks	2016/17 longest wait: Jul 5 weeks

COMMENTS:
Wait times are often reflective of physician availability.

Mammography

Our goal is to have a mammography exam completed within 12 weeks of the time that the referral is received to the appointment date.

Brandon - Average Wait in Weeks											
Targets: 12 weeks or less (green), 13 - 14 weeks (yellow), over 14 weeks (red)											
Apr	May	Jun	Jul	Aug	Sep	Oct	Nov	Dec	Jan	Feb	Mar
4	4	4	4	2	2	2	1	1	1	2	2



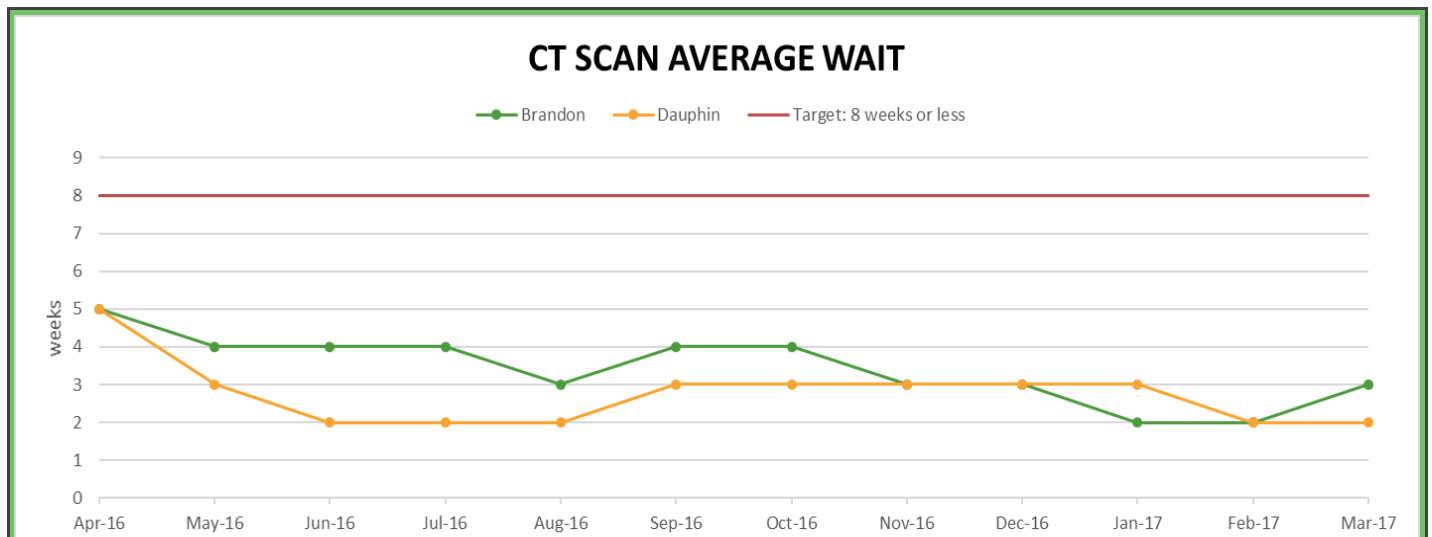
What happened in the last 12 months?

BRANDON			
Below (met) target every month for the fourth year in a row.	Previous years shortest to longest average monthly wait: 2013/14 = 3 - 8 weeks 2014/15 = 2 - 5 weeks 2015/16 = 2 - 4 weeks	2016/17 shortest wait: Nov, Dec & Jan 1 week	2016/17 longest wait: Apr, May, Jun & Jul 4 weeks

COMMENTS:
As part of the provincial cancer patient journey (In-Sixty Project), we are moving to a target of 10-12 days in 2017/2018.

CT Scan

Average Wait in Weeks												
Targets: 8 weeks or less (green), 9 - 10 weeks (yellow), over 10 weeks (red)												
MONTH:	Apr	May	Jun	Jul	Aug	Sep	Oct	Nov	Dec	Jan	Feb	Mar
Brandon	5	4	4	4	3	4	4	3	3	2	2	3
Dauphin	5	3	2	2	2	3	3	3	3	3	2	2



What happened in the last 12 months?

BRANDON			
Below (met) target every month for the fourth year in a row.	Previous years shortest to longest average monthly wait: 2013/14 = 3 – 8 weeks 2014/15 = 1 – 8 weeks 2015/16 = 3 – 7 weeks	2016/17 shortest wait: Jan & Feb 2 weeks	2016/17 longest wait: Apr 5 weeks
DAUPHIN			
Below (met) target every month for the fourth year in a row.	Previous years shortest to longest average monthly wait: 2013/14 = 1 – 2 weeks 2014/15 = 1 – 2 weeks 2015/16 = 1 – 3 weeks	2016/17 shortest wait: Jun, Jul, Aug, Feb & Mar 2 weeks	2016/17 longest wait: Apr 5 weeks

Report Summary

The Wait Time Report underwent several improvements during 2016/17, including:

- Addition of a cataract percentage within benchmark indicator
- Amalgamation of three hip and knee graphs into two (this provided consistency with our strategic indicator and eliminated duplication)
- Separation of the emergency length of stay graph into two graphs, one for admits and one for non-admits
- Adjustment of the bone density target from 12 weeks to 6 weeks. This is consistent with the internal target set by the Winnipeg Regional Health Authority
- Several format changes such as:
 - o adjusting the order of the indicators to align with the Regional Wait Times agenda
 - o adding the month being reported to the top of the report
 - o updating content, deleting duplication and creating a glossary of terms and calculations
 - o making graphs easier to interpret by including only one year's worth of data
 - o clarifying graph titles, including the distinction of whether an average or median was being reported
 - o adding data tables to the bottom of each graph

We will continue to explore areas of improvement in 2017/18.