

**DATE:** April 22, 2022

## PMH receives second national accreditation recognition

Prairie Mountain Health (PMH) is pleased to announce that it recently received its national accreditation designation—the second since the health region was formed in 2012—following surveys that were scheduled in two parts last year due to the COVID-19 pandemic. Accreditation Canada affirmed the health region met 93.1% of the overall Qmentum quality improvement program measures and is now accredited until 2024. Established teams across PMH will submit further evidence of quality improvement efforts in April 2022 and October 2022.

Prairie Mountain Health CEO Brian Schoonbaert says the Qmentum framework affects everyone in the organization and helps assess all aspects of operations, from Board and Leadership, to care and services, to infrastructure.

“We are very pleased with the overall survey results and especially proud of our staff, our accreditation teams, physicians and health partners who are dedicated to serving the patients, residents and clients within our health region. This designation demonstrates PMH’s continual commitment to quality improvement and an acknowledgment that we don’t rest on our laurels, because we are constantly monitoring, evaluating and enhancing all of our programs and services to provide better care to the people we serve”, Schoonbaert stated.

While the Global Pandemic originally delayed the survey slated for 2020, it was completed by utilizing a mixed mode; participating partially via electronic means in May 2021 followed by an onsite survey in October 2021.

Some other highlights noted within the final report included:

- The survey team evaluated PMH programs and services against 21 standards sets across 42 locations in multiple programs;
- The review involved eight surveyors virtually and eight who visited PMH on site from across Canada. During these visits Accreditation Canada surveyors interacted with numerous staff, client and families and observed processes;
- Surveyors provided positive feedback on Health System Transformation, facility led-developments, Indigenous Health initiatives and a strong ethics framework, to name a few;
- Aspects that were noted to have impacted PMH operations included COVID and Human Resource challenges;
- Community partners offered insight on PMH strengths and opportunities for improvement.

In compliance with provincial regulations, complete accreditation results are posted on the PMH website.

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